Cond	itions consistent with the operating schedule	Agreed	Proposed by
1.	An event and site-specific Operational Management Plan (OMP) will be developed and shared with the Licensing Authority and SAG. The OMP should include, but not be limited to the following:	N/A	Applicant
	<ul> <li>Site Plan</li> <li>Counterterrorism and Security Plan</li> <li>Emergency Response Plans incl:</li> <li>CT Response Plans</li> <li>General Emergency Response Plans</li> <li>Fire Safety Plan</li> <li>Fire Response Plan</li> <li>Crowd Management Plan</li> <li>Ingress and egress Procedures,</li> <li>Capacity management</li> <li>Alcohol and Drugs Plan</li> <li>Show Stop Procedures</li> <li>Event Management Procedures incl:</li> <li>Event Counter Terrorism, Security &amp; Medical Risk</li> <li>Assessment Process</li> <li>Traffic Management Plan</li> <li>Medical Management Plan</li> <li>Adverse Weather Plan</li> <li>Crisis Communication Plan</li> <li>Noise Management Plan</li> <li>Sanitation Plan</li> <li>Child Welfare/Vulnerable Persons Policy</li> </ul>		
2.	This document (and appendices) will be 'living' documents which will be reviewed and revised in the planning phases of events at the premises. The Premises licence Holder must comply with the OMP.		
3.	The premises licence holder must complete, and make available for inspection, a specific event, written, risk assessment form, as may be prescribed by the Licensing Authority, least 7 days before any event that is carried on by any person not affiliated with the venue; and promoted/advertised to the public.		
4.	The Arena will comply with all aspects of the proposed Protect Duty legislation including:		
	<ul> <li>At all times when the Arena is open to the public for licensable activities the NaCTSO recommended level of Counter Terrorism awareness training will have been completed in accordance with that guidance or the protect duty legislation</li> <li>A Venue Counter Terrorism Vulnerability Assessment will be completed annually</li> <li>Proportionate protective security measure will be in place</li> </ul>		

to address vulnerabilities identified

- An event Counter Terrorism Risk Assessment will be completed before every Show
- The Arena will engage with Counter Terrorism Security Advisors from Counter Terrorism Policing North West.
- The Venue will have a Counter Terrorism Plan including CT Emergency Response plans
- 5. The premises licence holder must ensure that:
  - CCTV cameras are located within the premises to cover the areas permitted for licensable activities, including entrances and exits key areas in accordance with industry guidance such as the Centre for Protection of National Infrastructure or NaCTSO
  - The CCTV system operates at all times while the premises are open for licensable activities.
  - All equipment must have a constant and accurate time and date generation.
  - The CCTV system is fitted with security functions to prevent recordings being tampered with, i.e. password protected.
  - The system will be operated in accordance with the Information Commissioners data protection code of practice for surveillance cameras and personal information and the Data Protection Act 2018 (or any replacement legislation).
- 6. An incident log (which may be electronically recorded) shall be kept at the premises for at least six months, and made available on request to the police or an authorized officer of the licensing authority, which will record the following incidents including pertinent details:
  - All crimes reported to the venue, or by the venue to the police
  - All ejections of patrons
  - Any incidents of disorder
  - Seizures of drugs or offensive weapons
  - Any faults in the CCTV system
  - Any refusal of the sale of alcohol
  - Any visit by a relevant authority or emergency service
- 7. Customers permitted to temporarily leave and then re-enter the premises to smoke must be restricted to a designated smoking area.
- 8. Clear and legible notices must be prominently displayed at any area used for smoking requesting customers to respect the needs of local residents and use the area quietly.
- 9. Where the premises provide late night refreshments for consumption off the premises sufficient waste bins must be

provided at or near the exits, to enable the disposal of waste.

- 10. Empty bottles which have been collected must be placed into locked bins when deposited outside.
- 11. Delivery and collection drivers shall conduct the delivery in a manner that will not cause a noise disturbance to the occupiers of any residential properties surrounding the premises.
- 12. Any special effects or mechanical installations shall be arranged and stored to minimise any risk to the safety of those using the premises. The following special effects will only be used if 7 days' prior notice is given to the licensing authority where consent has not previously been given:
  - Dry ice and cryogenic fog
  - Smoke machines and fog generators
  - Pyrotechnics, including fireworks
  - Firearms (e.g. Blank firing pistols)
  - Lasers
  - Explosives and highly flammable substances
  - Real flame
  - Strobe lighting
- 13. Any hot food or hot drink provided under this licence must only be consumed on the premises and Customers must not be permitted to remove from the premises late night refreshment provided at the premises.
- 14. A suitable and sufficient fire risk assessment will be completed. The FRA will include, but not be limited to the following:
  - suitable fire alarm system
  - suitable means of escape
  - suitable occupancy levels
  - systematic testing procedures of fire safety equipment
  - training for staff on what to do in the event of a fire
- 15. The licence holder shall formulate and produce a contingency plan for dealing with any emergency of foreseeable contingency at the Arena, including the need for a total or partial evacuation thereof.
- 16. The contingency plans should include, but not be limited to the following details:
  - Action to be taken in the event of fire or bomb alert:
  - Action to be taken in the event of failure of the electrical supply to the public address, emergency lighting or fire alarm systems;
  - The procedures for training of staff and stewards, sounding the fire alarm system and tackling fires;
  - The procedure for carrying out evacuation exercises or other emergency drills;

- The identification and location of one or more areas of the arena which can be promptly made available for the treatment of casualties in the event of a large-scale incident, together with procedures for bringing this area into use;
- Procedure for contacting the emergency services and details of local hospitals having accident and emergency department;
- The arrangements laid down for the safe evacuation of disabled persons, including entrance and exit routes;

Copies of the contingency plans should be made available to Responsible Authorities upon request.

- 17. All external emergency exit doors shall be fitted with sensor alarms and visible indicators to alert staff when the doors have been opened.
- 18. Relevant and appropriate staff shall be trained in:
  - Relevant age restrictions in respect of age restricted products
  - Recognising signs of drunkenness and vulnerability
  - How to refuse service
  - The premises' duty of care policy, understanding and dealing with situations involving vulnerable people
  - Action to be taken in the event of an emergency, including the preservation of a crime scene and reporting an incident to the emergency services
  - Training shall be regularly refreshed, at least every 6 months.
  - Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council
- 19. The premises shall display prominent signage indicating it is an offence to buy, or attempt to buy, alcohol for a person under the age of 18.
- 20. The Challenge 21 scheme must be operated to ensure that any person who appears to be under the age of 21 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA national ID card or similar document, an HM Forces warrant card, a card bearing the PASS hologram, or any electronic or biometric age verification technology approved by the licensing authority or permitted by the Home Office
- 21. The premises shall display prominent signage indicating that the Challenge 21 scheme is in operation.
- 22. A refusals record must be kept at the premises which details all refusals to sell alcohol.

- 23. This record must include the date and time of the incident, a description of the customer, the name of the staff member who refused the sale, and the reason the sale was refused. All entries must be made within 24 hours of the refusal. The record must be made available for inspection by an officer of the licensing Authority/constabulary, for up to 3 months.
- 24. All relevant staff must be trained to prevent underage sales, prevent proxy sales, maintain the refusals log, enter sales correctly on the tills so the prompts show as appropriate. Documented records of this training completed for each relevant member of staff shall be kept. Training shall be refreshed at no greater than 6 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.
- 25. No person under the age of 18 will be permitted to enter or remain on the premises when any "relevant entertainment" (as defined in Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982) is taking place.

Conditions proposed by objectors	Agreed	Proposed by
N/A	N/A	N/A